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OAKLAND

AGENDA REPORT

2017 MAR -2 PM 1:53

TO: Sabrina B. Landreth
City Administrator

FROM: David E. Downing
Assistant Chief of Police

SUBJECT: 4th Quarter Report on Crime

DATE: February 15, 2017

City Administrator
Approval

Date

3/2/17

RECOMMENDATION

Staff Recommends That The City Council Accept This Quarterly Informational Report From The Oakland Police Department (OPD) On Crime, Crime Trends, And Crime Reduction Activities in the City of Oakland.

EXECUTIVE SUMMARY

Attachment A to this report provides information on crime, crime trends, and crime reduction and crime intervention activities in Oakland for the period of October 1 to December 31, 2016 (4th quarter of calendar year 2016).

BACKGROUND AND LEGISLATIVE HISTORY

In 2013 the Public Safety Committee requested a quarterly report from OPD on crime trends and crime reduction activities in the City of Oakland. This report is provided four times a year and updated to include the preceding three-month period (January to March; April to June; July to September; and October to December).

ANALYSIS AND POLICY ALTERNATIVES

This informational report is presented to the City Council and the Oakland community to provide an update on crime and crime reduction activities in Oakland. The attached presentation (**Attachment A**) contains information as follows:

- Crime statistics for each of OPD's five Crime Areas (1-5) including trends and reduction activities.
- Ceasefire Violence Reduction Strategy Update, including:
 - OPD Activities;
 - Adult Case Management (from the Human Services Department (HSD));
- Human Trafficking Intervention Efforts Update.

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Public Safety Committee
March 14, 2017

This report also contains an **Attachment B** which is a presentation by Research Development Associates (RDA), the evaluation firm contracted by HSD to conduct a pilot preliminary evaluation of adult case management services.

FISCAL IMPACT

This item is for informational purposes only and does not have a direct fiscal impact or cost.

PUBLIC OUTREACH / INTEREST

No outreach was deemed necessary for this report beyond the standard City Council agenda noticing procedures.

COORDINATION

OPD coordinated with the City's Human Services Department (HSD) in the development of this report.

SUSTAINABLE OPPORTUNITIES

Economic: There are no economic opportunities associated with this report.

Environmental: There are no environmental opportunities associated with this report.

Social Equity: This report provides valuable information to all residents and visitors to the city of Oakland regarding crime trends and reduction activities.

ACTION REQUESTED OF THE PUBLIC SAFETY COMMITTEE

Staff Recommends That The City Council Accept This Quarterly Informational Report From The Oakland Police Department (OPD) On Crime, Crime Trends, And Crime Reduction Activities.

For questions regarding this report, please contact Nicole Freeman, Crime Analysis Manager, OPD Criminal Investigations Division (CID), at (510) 238-3209.

Respectfully submitted,



David E. Downing
Assistant Chief of Police
Oakland Police Department

Reviewed by:
Kirk Coleman, Captain
OPD, Criminal Investigations Division (CID)

Bruce Stoffmacher, Legislation Manager
OPD Office of the Chief – Research and Planning

Prepared by:
Nicole Freeman, Crime Analysis Manager
OPD, Criminal Investigations Division (CID)

Attachments (2):

A: Crime Statistics (trends and reduction activities), Ceasefire Violence Reduction Strategy Update (OPD and Adult Case Management / Human Services Department), and OPD Human Trafficking Intervention Efforts Update

B: RDA Preliminary Evaluation of Adult Case Management Services Presentation

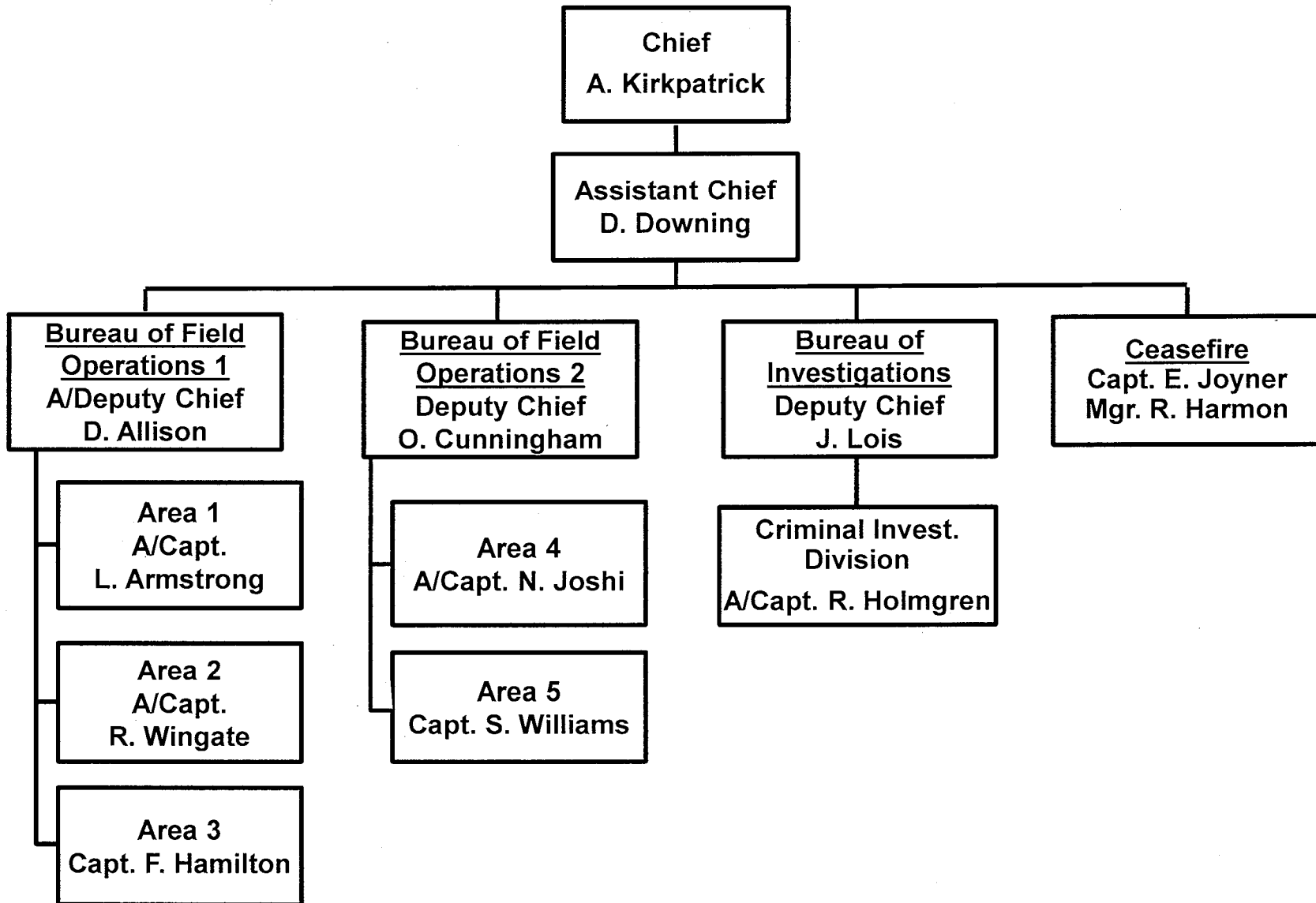
Police Department Quarterly Crime Report

Presentation to the
Public Safety Committee
March 14, 2017



Outline

- Presentations by Area Commanders
 - Statistics
 - Crime Trends
- Ceasefire Violence Reduction Strategy
 - Adult Case Management
(Oakland Human Services and Oakland Unite)
- Human Trafficking Intervention Efforts



Citywide Crime Stats – Quarterly Comparison

Part 1 Crimes <i>All totals include attempts except homicides</i>	10-01-2015 through 12-31-2015	10-1-2016 through 12-31-2016	Quarterly % Change 2015 vs. 2016	3-Year Quarterly Average	Q4 2016 vs. 3-Year Q4 Average
Homicide	18	34	89%	27	26%
Aggravated Assault	588	690	17%	645	7%
• With Firearm	58	60	3%	76	-21%
Rape	46	45	-2%	52	-13%
Robbery	680	738	9%	784	-6%
Burglary Total	2,328	3,056	31%	2,901	5%
• Auto	1,590	2,347	48%	2,075	13%
• Residential	573	512	-11%	624	-18%
• Commercial	108	161	49%	152	6%
• Other/Unknown	57	36	-37%	51	-29%
Motor Vehicle Theft	1,923	2,093	9%	1,992	5%
Larceny	1,434	1,368	-5%	1,438	-5%
Arson	46	38	-17%	38	-1%
Total Part 1 Crimes	7,063	8,062	14%	7,878	2%

This report is hierarchy based. Crime totals reflect one offense (the most severe) per incident.

These statistics are drawn from the Oakland Police Dept. database. They are unaudited and not used to figure the crime numbers reported to the FBI's Uniform Crime Reporting (UCR) program. This report is run by the date the crimes occurred. Statistics can be affected by late reporting, the geocoding process, or the reclassification or unfounding of crimes. Because crime reporting and data entry can run behind, all crimes may not be recorded.

*PNC = Percentage not calculated — Percentage cannot be calculated.
All data extracted via the LEAP Network.*

Citywide Crime Stats – Year-to-Date Comparison

Part 1 Crimes <i>All totals include attempts except homicides</i>	01-01-2015 through 12-31-2015	01-01-2016 through 12-31-2016	Year to Date % Change 2015 vs. 2016	3-Year Year to Date Average	YTD 2016 vs. 3-Year YTD Average
Homicide	83	85	2%	82	3%
Aggravated Assault	2,378	2,708	14%	2,594	4%
• With Firearm	341	331	-3%	363	-9%
Rape	213	196	-8%	206	-5%
Robbery	3,172	2,980	-6%	3,179	-6%
Burglary Total	10,996	10,325	-6%	10,954	-6%
• Auto	7,967	7,540	-5%	7,690	-2%
• Residential	2,317	2,099	-9%	2,492	-16%
• Commercial	504	504	0%	563	-10%
• Other/Unknown	208	182	-13%	209	-13%
Motor Vehicle Theft	7,601	7,914	4%	7,666	3%
Larceny	6,206	5,908	-5%	6,062	-3%
Arson	153	140	-8%	145	-3%
Total Part 1 Crimes	30,802	30,256	-2%	30,889	-2%

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Area Updates

[illegible]

South San Francisco

0 0.5 1 Miles

Area 1: A/Capt. LeRonne Armstrong

Area 1 Crime Stats – Quarterly Comparison

Part 1 Crimes <i>All totals include attempts except homicides</i>	10-01-2015 through 12-31-2015	10-1-2016 through 12-31-2016	Quarterly % Change 2015 vs. 2016	3-Year Quarterly Average	Q4 2016 vs. 3-Year Q4 Average
Homicide	5	7	40%	7	5%
Aggravated Assault	172	219	27%	193	14%
• With Firearm	30	28	-7%	29	-2%
Rape	8	6	-25%	10	-38%
Robbery	135	148	10%	156	-5%
Burglary Total	525	822	57%	702	17%
• Auto	455	696	53%	592	18%
• Residential	39	62	59%	56	11%
• Commercial	15	53	253%	41	28%
• Other/Unknown	16	11	-31%	12	-11%
Motor Vehicle Theft	204	266	30%	224	19%
Larceny	343	316	-8%	353	-11%
Arson	10	12	20%	10	20%
Total Part 1 Crimes	1,402	1,796	28%	1,916	-6%

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All data extracted via the LEAP Network.

Area 1: A/Capt. LeRonne Armstrong

Area 1 Crime Stats – Year-to-Date Comparison

Part 1 Crimes <i>All totals include attempts except homicides</i>	01-01-2015 through 12-31-2015	01-01-2016 through 12-31-2016	Year to Date % Change 2015 vs. 2016	3-Year Year to Date Average	YTD 2016 vs. 3-Year YTD Average
Homicide	19	18	-5%	11	64%
Aggravated Assault	567	572	1%	425	35%
• With Firearm	62	48	-23%	43	12%
Rape	47	41	-13%	36	14%
Robbery	568	542	-5%	441	23%
Burglary Total	2,589	2,784	8%	1,957	42%
• Auto	2,173	2,379	9%	1,620	47%
• Residential	221	228	3%	201	13%
• Commercial	143	144	1%	102	41%
• Other/Unknown	52	33	-37%	34	-3%
Motor Vehicle Theft	770	867	13%	555	56%
Larceny	1,380	1,351	-2%	1,063	27%
Arson	38	35	-8%	24	46%
Total Part 1 Crimes	5,978	6,210	4%	4,512	38%

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Area 1: Robberies and Burglaries

- Street-Level Robberies:
 - Around BART Stations (West Oakland)
 - Around downtown bus stops
 - Alice St. / Harrison St. border and Chinatown
 - Mostly strong-armed and purse snatches
- Auto Burglaries:
 - Beats 2, 4, and 6
 - Vehicles had valuable items in plain sight

Area 1: Shootings and Homicides

- Shootings in beats 2 and 6
- Several identified gangs involved in gun violence
- Gang or group-related shootings and homicides related to an internal feud
- Ceasefire strategy for the groups that have self-selected for enforcement action

Area 2: A/Capt. Randy Wingate

Area 2 Crime Stats – Quarterly Comparison

Part 1 Crimes <i>All totals include attempts except homicides</i>	10-01-2015 through 12-31-2015	10-1-2016 through 12-31-2016	Quarterly % Change 2015 vs. 2016	3-Year Quarterly Average	Q4 2016 vs. 3-Year Q4 Average
Homicide	3	4	33%	4	9%
Aggravated Assault	61	74	21%	61	21%
• With Firearm	2	10	400%	5	88%
Rape	6	7	17%	7	5%
Robbery	95	122	28%	107	14%
Burglary Total	599	976	63%	850	15%
• Auto	411	799	94%	640	25%
• Residential	157	134	-15%	163	-18%
• Commercial	18	35	94%	36	-2%
• Other/Unknown	13	8	-38%	12	-31%
Motor Vehicle Theft	269	294	9%	278	6%
Larceny	342	324	-5%	334	-3%
Arson	3	4	33%	3	20%
Total Part 1 Crimes	1,378	1,805	31%	1,970	-8%

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Area 2: A/Capt. Randy Wingate

Area 2 Crime Stats – Year-to-Date Comparison

Part 1 Crimes <i>All totals include attempts except homicides</i>	01-01-2015 through 12-31-2015	01-01-2016 through 12-31-2016	Year to Date % Change 2015 vs. 2016	3-Year Year to Date Average	YTD 2016 vs. 3-Year YTD Average
Homicide	8	8	0%	8	0%
Aggravated Assault	253	296	17%	211	40%
• With Firearm	25	22	-12%	22	0%
Rape	20	23	15%	20	15%
Robbery	408	379	-7%	434	-13%
Burglary Total	3,316	2,999	-10%	3,070	-2%
• Auto	2,415	2,261	-6%	2,223	2%
• Residential	726	595	-18%	641	-7%
• Commercial	117	110	-6%	150	-27%
• Other/Unknown	58	33	-43%	56	-41%
Motor Vehicle Theft	1,072	1,046	-2%	1,015	3%
Larceny	1,470	1,390	-5%	1,396	0%
Arson	15	16	7%	9	78%
Total Part 1 Crimes	6,562	6,157	-6%	6,164	0%

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Area 2: Robberies (2)

- Primary Locations:
 - Beat 14X (Vernon Corridor)
 - Beat 12X (Temescal)
 - Beat 8X (Broadway)
 - Beat 1X and 12Y (Telegraph Ave. and Shattuck Ave.)
- Trends:
 - Multiple suspects
 - Juvenile suspects
 - Victims were walking on street
 - Armed with weapons or simulated

Area 2: Residential Burglaries (1)

- Peak Times:
 - Between 9:00 am and 2:00 pm
- Peak Days:
 - Monday
 - Wednesday
 - Thursday

Area 2: Residential Burglaries (2)

- Primary Locations:
 - Beat 12Y/X (Rockridge/Shafter/Temescal)
 - Beat 11X (Bushrod)
 - Beat 8X (Northgate/Mosswood)
 - Beat 14X/Y (Adams Point/Grand Lake)
- Trends:
 - Point of entry: Back windows, forced doors
 - Loss items: Electronics, jewelry, currency

Area 2: Auto Burglaries (1)

- Peak Times:
 - Between 6pm and midnight
- Peak Days:
 - Tuesday
 - Wednesday
 - Thursday

Area 2: Auto Burglaries (2)

- Primary Locations:
 - Beat 8X (Northgate/Waverly and Pill Hill)
 - Beat 12X (Temescal)
 - Beat 12Y (Rockridge)
- Trends:
 - Method of entry: Window break
 - Loss items: Bags and backpacks with electronics and personal items
 - Loss in plain view

Area 3: Capt. Freddie Hamilton

Area 3 Crime Stats – Quarterly Comparison

Part 1 Crimes <i>All totals include attempts except homicides</i>	10-01-2015 through 12-31-2015	10-1-2016 through 12-31-2016	Quarterly % Change 2015 vs. 2016	3-Year Quarterly Average	Q4 2016 vs. 3-Year Q4 Average
Homicide	5	3	-40%	3	-10%
Aggravated Assault	90	97	8%	96	1%
• With Firearm	6	10	67%	13	-23%
Rape	5	10	100%	10	3%
Robbery	159	196	23%	207	-5%
Burglary Total	347	371	7%	405	-8%
• Auto	196	229	17%	241	-5%
• Residential	126	103	-18%	134	-23%
• Commercial	16	30	88%	21	43%
• Other/Unknown	9	9	0%	9	-4%
Motor Vehicle Theft	424	467	10%	424	10%
Larceny	229	234	2%	238	-2%
Arson	5	3	-40%	4	-25%
Total Part 1 Crimes	1,264	1,381	9%	1,387	0%

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Area 3: Capt. Freddie Hamilton

Area 3 Crime Stats – Year-to-Date Comparison

Part 1 Crimes <i>All totals include attempts except homicides</i>	01-01-2015 through 12-31-2015	01-01-2016 through 12-31-2016	Year to Date % Change 2015 vs. 2016	3-Year Year to Date Average	YTD 2016 vs. 3-Year YTD Average
Homicide	10	8	-20%	10	-17%
Aggravated Assault	452	414	-8%	438	-5%
• With Firearm	53	38	-28%	53	-29%
Rape	38	44	16%	43	2%
Robbery	843	806	-4%	852	-5%
Burglary Total	1,801	1,493	-17%	1,754	-15%
• Auto	1,132	929	-18%	1,067	-13%
• Residential	564	433	-23%	560	-23%
• Commercial	74	93	26%	90	3%
• Other/Unknown	31	38	23%	37	2%
Motor Vehicle Theft	1,724	1,800	4%	1,728	4%
Larceny	961	955	-1%	961	-1%
Arson	19	11	-42%	17	-35%
Total Part 1 Crimes	5,848	5,531	-5%	5,803	-5%

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Area 3: Robbery Trends

- Primary robbery hotspots include:
 - Beat 17X
 - Beat 17Y
 - Beat 18X
 - Beat 19Y
- Peak hours are between 5:00 p.m. and 11:00 p.m.
- Peak days are Fridays and Saturdays

Area 3: Robbery Victims

- Asian, Latino, and Caucasian females when no weapon is used
- Asian, Latino, and Caucasian males when a weapon is used
- Victims are generally preoccupied
- Victims are generally walking on the street or exiting from cars

Area 3: Robbery Suspects

- Several juvenile teams
- Use stolen vehicles
- Not from the Area
- Usually on probation

Area 3: Robbery Losses

- Cell Phones
- Money
- Tablets
- Backpacks
- Designer Bags
- Gold Chains

Area 4: A/Capt. Nishant Joshi

Area 4 Crime Stats – Quarterly Comparison

Part 1 Crimes <i>All totals include attempts except homicides</i>	10-01-2015 through 12-31-2015	10-1-2016 through 12-31-2016	Quarterly % Change 2015 vs. 2016	3-Year Quarterly Average	Q4 2016 vs. 3-Year Q4 Average
Homicide	5	4	-20%	4	0%
Aggravated Assault	109	139	28%	129	8%
• With Firearm	5	24	380%	15	57%
Rape	9	7	-22%	9	-25%
Robbery	159	154	-3%	179	-14%
Burglary Total	297	236	-21%	310	-24%
• Auto	161	127	-21%	161	-21%
• Residential	112	92	-18%	120	-24%
• Commercial	15	13	-13%	20	-35%
• Other/Unknown	9	4	-56%	9	-56%
Motor Vehicle Theft	471	463	-2%	477	-3%
Larceny	225	192	-15%	211	-9%
Arson	11	4	-64%	6	-29%
Total Part 1 Crimes	1,286	1,199	-7%	1,324	-9%

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Area 4: A/Capt. Nishant Joshi

Area 4 Crime Stats – Year-to-Date Comparison

Part 1 Crimes <i>All totals include attempts except homicides</i>	01-01-2015 through 12-31-2015	01-01-2016 through 12-31-2016	Year to Date % Change 2015 vs. 2016	3-Year Year to Date Average	YTD 2016 vs. 3-Year YTD Average
Homicide	17	17	0%	16	6%
Aggravated Assault	561	528	-6%	541	-2%
• With Firearm	58	75	29%	71	5%
Rape	41	32	-22%	37	-13%
Robbery	720	651	-10%	710	-8%
Burglary Total	1,173	1,009	-14%	1,212	-17%
• Auto	570	577	1%	597	-3%
• Residential	503	340	-32%	500	-32%
• Commercial	69	63	-9%	85	-26%
• Other/Unknown	31	29	-6%	31	-5%
Motor Vehicle Theft	1,733	1,821	5%	1,783	2%
Larceny	946	857	-9%	883	-3%
Arson	28	23	-18%	26	-12%
Total Part 1 Crimes	5,219	4,938	-5%	5,209	-5%

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Area 4: Shootings

- Most shootings are gang related... not random.
- Gang members are engaged by law enforcement with custom notifications and other resource opportunities.
- Partnerships with external stakeholders for intelligence sharing.
- Internal partnerships with other area commanders to de-conflict and collaborate efforts.

Area 4: Robberies

- More robberies occur between Monday and Thursday in the afternoon to late evening hours.
 - Squad assignment.
 - Color/shape coded crime data pushed out
- This may be due to the BART station location coupled with hours of transit.
- Victims are typically on foot or getting in or out of a vehicle.

Area 4: Robbery Trends

- Multiple suspects in stolen vehicles
- Physically searching victims during robberies
- Targeted Items:
 - Money
 - Cell phones
 - Jewelry
 - Electronics (laptops, notebooks, and so on)

Area 4: Robbery Trends

- Primary Areas:
 - **Beat 23X** (Fruitvale BART Station, Fruitvale Village, and surrounding areas)
 - Beat 27X
 - Beat 27Y
- Locations:
 - In front of residences
 - Entering/exiting vehicles
 - Sidewalks – talking on cell phones

Area 5: Capt. Sharon Williams

Area 5 Crime Stats – Quarterly Comparison

Part 1 Crimes <i>All totals include attempts except homicides</i>	10-01-2015 through 12-31-2015	10-1-2016 through 12-31-2016	Quarterly % Change 2015 vs. 2016	3-Year Quarterly Average	Q4 2016 vs. 3-Year Q4 Average
Homicide	4	16	300%	11	50%
Aggravated Assault	186	211	13%	206	2%
• With Firearm	26	29	12%	34	-15%
Rape	17	10	-41%	13	-25%
Robbery	135	119	-12%	138	-14%
Burglary Total	421	400	-5%	492	-19%
• Auto	254	254	0%	313	-19%
• Residential	135	112	-17%	145	-23%
• Commercial	23	29	26%	26	10%
• Other/Unknown	9	5	-44%	8	-38%
Motor Vehicle Theft	544	587	8%	577	2%
Larceny	274	279	2%	286	-2%
Arson	19	16	-16%	16	-2%
Total Part 1 Crimes	1,600	1,638	2%	1,740	-6%

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Area 5: Capt. Sharon Williams

Area 5 Crime Stats – Year-to-Date Comparison

Part 1 Crimes <i>All totals include attempts except homicides</i>	01-01-2015 through 12-31-2015	01-01-2016 through 12-31-2016	Year to Date % Change 2015 vs. 2016	3-Year Year to Date Average	YTD 2016 vs. 3-Year YTD Average
Homicide	29	34	17%	31	10%
Aggravated Assault	875	877	0%	887	-1%
• With Firearm	140	139	-1%	149	-7%
Rape	52	40	-23%	46	-12%
Robbery	613	586	-4%	603	-3%
Burglary Total	2,001	1,489	-26%	1,893	-21%
• Auto	1,291	869	-33%	1,140	-24%
• Residential	580	479	-17%	600	-20%
• Commercial	96	93	-3%	110	-15%
• Other/Unknown	34	48	41%	44	10%
Motor Vehicle Theft	2,228	2,325	4%	2,284	2%
Larceny	1,243	1,177	-5%	1,217	-3%
Arson	51	53	4%	54	-2%
Total Part 1 Crimes	7,092	6,581	-7%	7,014	-6%

This report is hierarchy based. Crime totals reflect one offense (the most severe) per incident.

These statistics are drawn from the Oakland Police Dept. database. They are unaudited and not used to figure the crime numbers reported to the FBI's Uniform Crime Reporting (UCR) program. This report is run by the date the crimes occurred. Statistics can be affected by late reporting, the geocoding process, or the reclassification or unbounding of crimes. Because crime reporting and data entry can run behind, all crimes may not be recorded.

PNC = Percentage not calculated — Percentage cannot be calculated.

All data extracted via the LEAP Network.

Area 5: Homicides and Shootings

- 16 homicides in the last quarter of 2016 (up from 4 the previous quarter)
- Assaults with firearms also up 12%
- Large number of the shooting participants appear to have association with gangs or groups.
- Some shootings occurred with persons affiliated with the same gang

Area 5: Homicides and Shootings

Enforcement Efforts

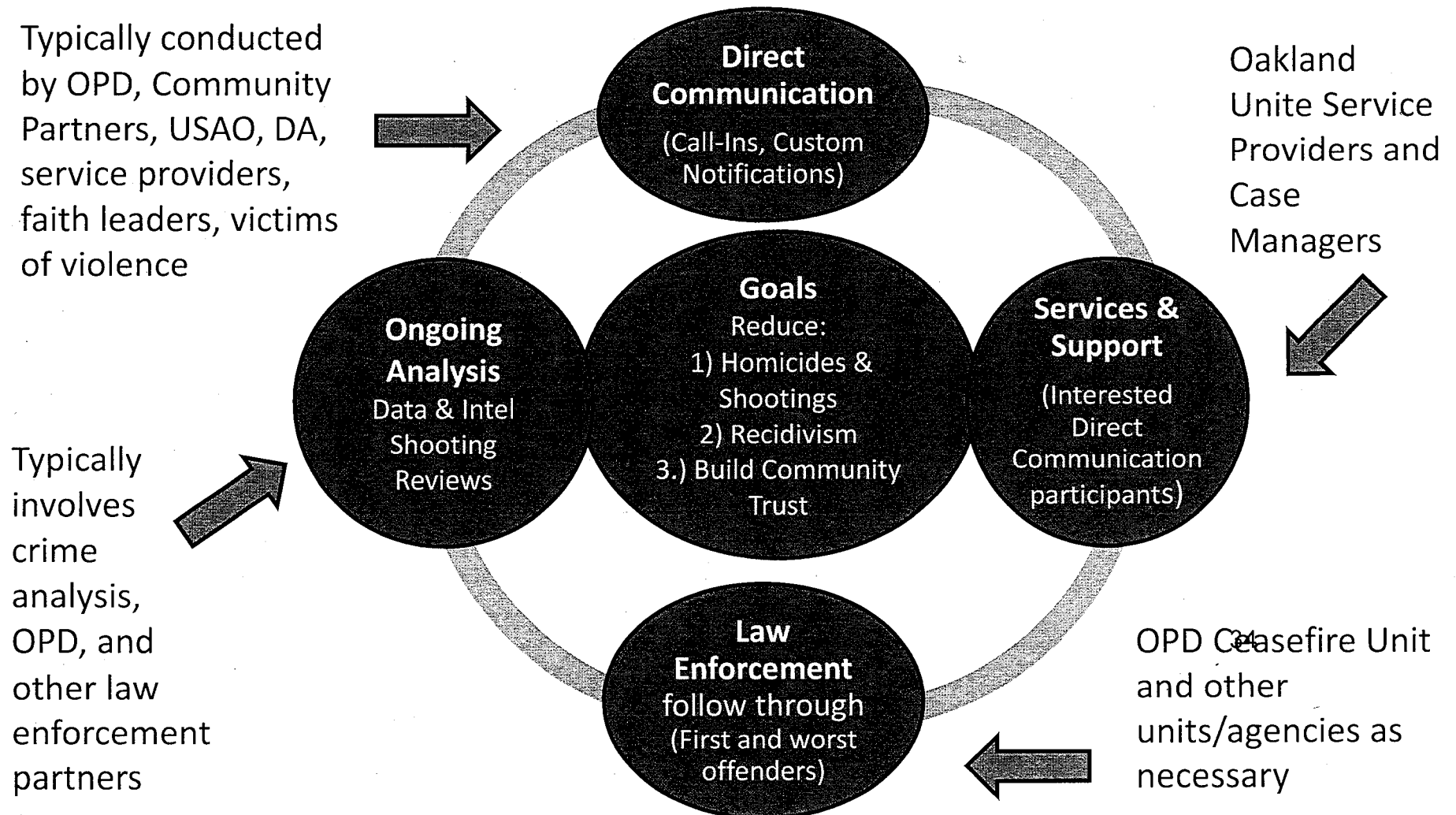
- Widen the focus of SRS 5 from the ENT gang/group to ENT, Case, Brookfield and Greenside gang members/associates and locations
- Ceasefire re-deployed back to Area 5 to assist with enforcement
- Redistribute intelligence and information regarding known gang members from these gangs to patrol teams for more focused, intelligence driven enforcement efforts by patrol

Area 5: Robberies

- Majority of robberies occurring on beats 30x and 33x
- occurred on Fridays
- Peak times:
 - Between 3:00 pm - 5:00 pm
 - Between 8:00 pm - 10:00 pm
- Common Items Taken:
 - Electronics
 - Cash
 - Jewelry
- Enforcement efforts relegated to patrol teams
- Increase in stolen vehicles being used to commit robberies

CEASEFIRE STATISTICS
4th Quarter
(Oct 1st-DEC 31st) of 2016

The Ceasefire Program is Continuous and Strategic



Scorecard Example

GROUP NAME	Nonfatal Victim	Homicide Victim	Nonfatal Suspect	Homicide Suspect	Total
A					0
B				1	1
C					0
D	1		2		3
E	1				1
F	3		2	1	6
G					0
H					0
I					0
J					0
K	2		1		3
L					0
M					0
N					0
O	3	2			5
P					0
Q	8	2	2		12
R					0
S					0
T	4	1			5
U					0
V				5	5
W					0
X	1				1
Y		1			1
Z	4		2		6
AA					0
BB					0
CC	1	1			2
DD					0
EE					0
FF					0
GG					0
HH	2				2
II					0
JJ	9	2	5		16
LL					0
MM					0
NN					0
OO					0
PP					0
QQ	12	1	3	2	18
RR		1			1
SS					0
UU					0
VV					0
ZZ	8	1	3		12
RS		1			1
TOTALS	59	13	20	9	101

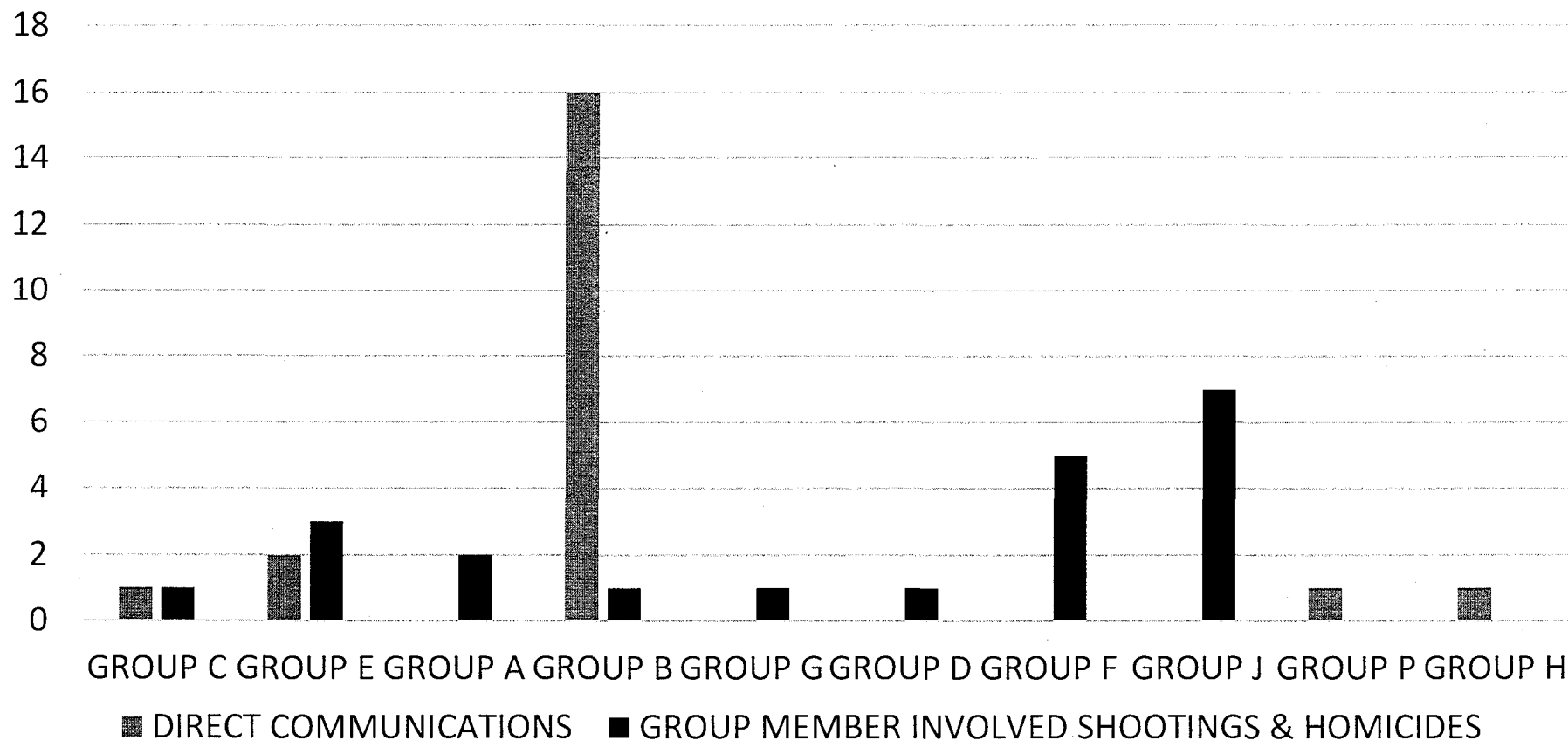
This scorecard is a **example** and does not include real data, statistics or gang/group names

Statistics: October-December

	<u>KNOWN</u> Gang/Group Member-Involved Shootings*
October	14
November	10*
December	25

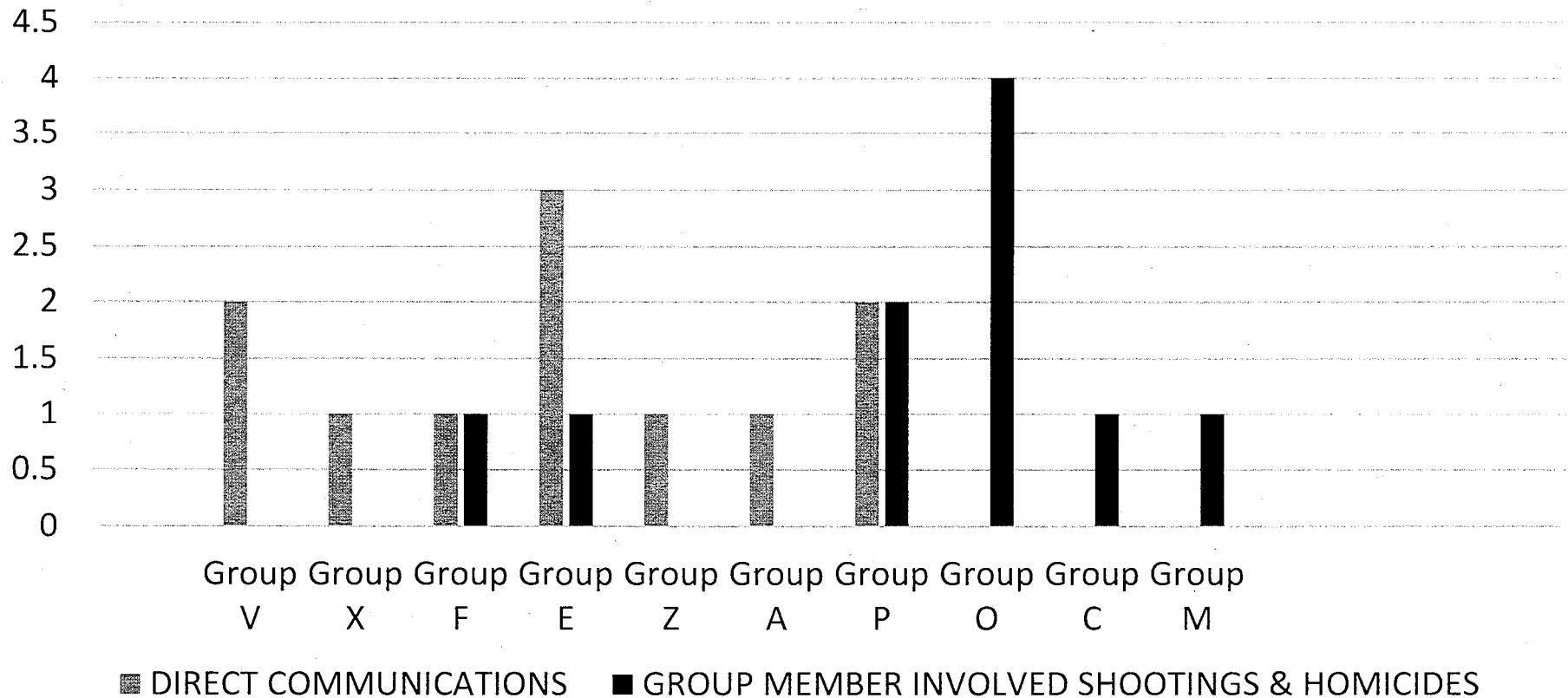
* "Gang/Group Member-Involved Shootings" is a count of individuals involved in shootings and/or homicides. This count differs from "Number of Incidents" in that there can be more than one individual from the same or different groups involved in the same incident.

October 2016 Direct Communications & Group Member Involved Shootings & Homicides*



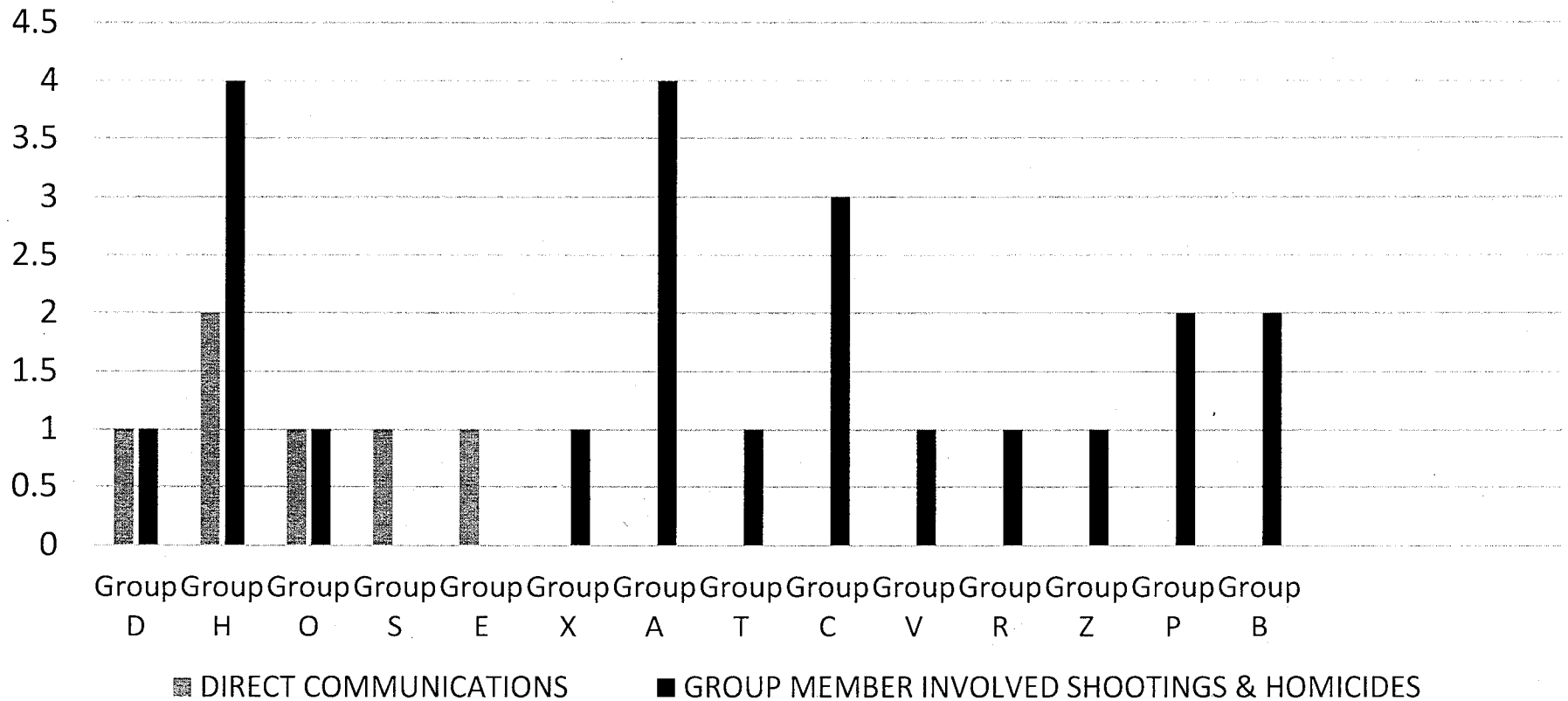
****Shootings include PC187, 245(A)(2), 246 & 247***

November 2016 Direct Communications & Group Member Involved Shootings & Homicides*



****Shootings include PC187, 245(A)(2), 246 & 247***

December 2016 Direct Communications & Group Member Involved Shootings & Homicides*



****Shootings include PC187, 245(A)(2), 246 & 247***

Total Direct Communications

<u>Total Direct Communications By Year</u>			
YEAR	Call-In	Custom Notification	Total
2012	20	6	26
2013	63	20	83
2014	50	83	133
2015	47	215	262
2016	46	196	242
TOTAL	226	520	746

Adult Case Management Update (Human Services Department)

Purpose: Provide overview of support services offered to adults at high risk of violence referred through the Ceasefire strategy and other sources.

Adult Case Management Service Indicators

Referral Source of Active Participants	# of Participants 1.01.16 through 12.31.16	% of Total
Ceasefire - Call-in	59	24%
Ceasefire - Custom Notification	30	12%
Ceasefire - Friend Referral	18	7%
CJ Source (non-CF)*	13	5%
Street Outreach	43	17%
Friend (non-CF)	15	6%
Other (self, agency etc.)	69	28%
Total (goal is 200 annually)	247	
Total % Referred by Ceasefire (directly)		36%

*CJ Source includes Probation, Parole, Court System, or VOC route

Background on Pilot Evaluation*

NEED FOR PILOT EVALUATION

- New case management contracts began in January 2016
- No Measure Z evaluator until December 2016
- To address, HSD revised and sped up a grant-funded evaluation

PURPOSE AND PLAN FOR PILOT EVALUATION

- Goal: gain a stronger understanding of how case management services are rolling out and preliminary outcomes
- Will inform program development, data collection and future evaluation
- Next steps: Finalize report, share with Safety and Services Oversight Commission (SSOC) and Community-Based Organizations (including Case Managers)

Attachment B to this report provides information by Research Development Associates (RDA), the evaluation firm contracted by HSD to conduct a pilot preliminary evaluation of adult case management services.

Pilot Evaluation Plan

Activity	Timeline	Status
Renegotiate scope of work with evaluator	August	Complete
Conduct file review to ensure data quality	August	Complete
Meet with OPD regarding data collection plan and develop data-sharing agreement	August-September	Complete
Pull dataset of participants, demographics, referral source, and service dose	August-September	Complete
Collect hard copy baseline participant needs and risk assessments from CBO providers and analyze	September - October	Complete
Survey CBO providers regarding preliminary service/life outcomes and analyze	November - January	Complete
Match service data to OPD data and analyze	November - January	Complete
Complete final report	January - February	In Progress

Human Trafficking Intervention Efforts

- Operations

	Oct	Nov	Dec	Fourth Quarter	Year to Date
Operations Conducted	3	5	4	12	51
<u>Total Arrests</u>	<u>51</u>	<u>28</u>	<u>48</u>	<u>127</u>	<u>640</u>
Adult Females	40	25	36	101	433
Adult Males (Johns)	6	0	12	18	162
Pimps	1	1	0	2	27
Juvenile Rescues	2	4	0	6	47

Of the 162 Johns arrested in 2016, a total of 95 live outside of Oakland.

Human Trafficking Intervention Efforts – Community Partnership

	Oct	Nov	Dec	Fourth Quarter	Year to Date
Dear John Letters	2	4	1	7	96
Tip Line Calls	7	3	5	15	97
Nixle Tips	0	0	0	0	1
Community Trainings	0	0	0	0	3

Of 96 Dear John Letters sent in 2016, a total of 55 were sent to addresses outside of Oakland or the registration address was unknown.



CASE MANAGEMENT PILOT EVALUATION, 2016

February 2017

Resource Development Associates

Mikaela Rabinowitz, PhD

Sarah Garmisa, MPP/MBA

R D A

Attachment B

Attachment B

Today's Agenda

- Project Overview
- Population Demographics
- Milestones Achieved
- Client Arrest Outcomes

Case Management Pilot Evaluation

Evaluation of Adult Case Management services for participants served in 2016, funded by state CalGRIP grant

Clients received case management services in 2016 between Jan 1st and Aug 10th from:

- Oakland Human Services
- Roots
- The Mentoring Center
- California Youth Outreach

Attachment B



Case Management Pilot Evaluation

What are the characteristics of adult case management participants?

How much contact with law enforcement do case management participants have before/after starting services?

What services and supports do clients receive?

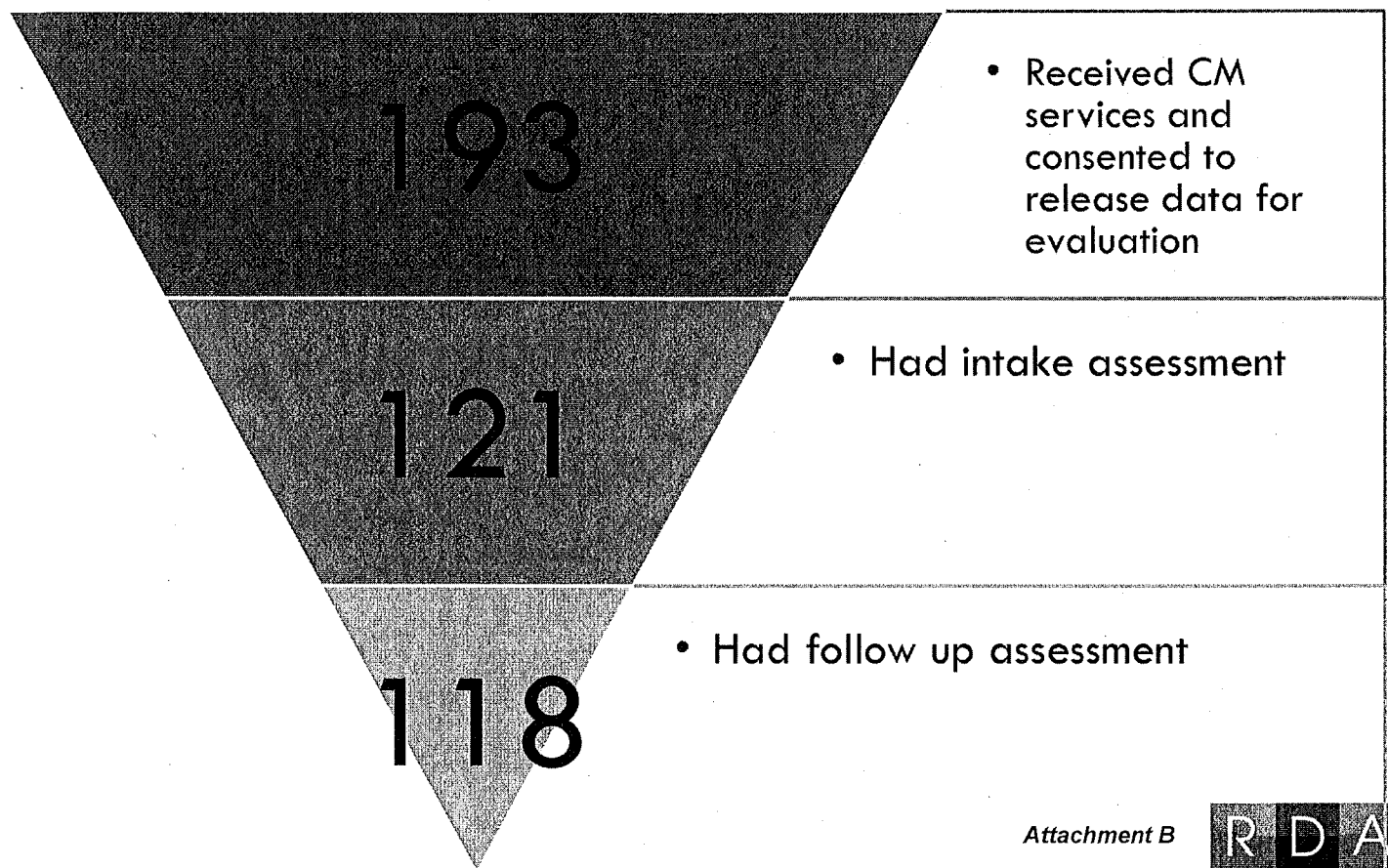
- What milestones do they achieve?

Population Demographics

Attachment B

RDA

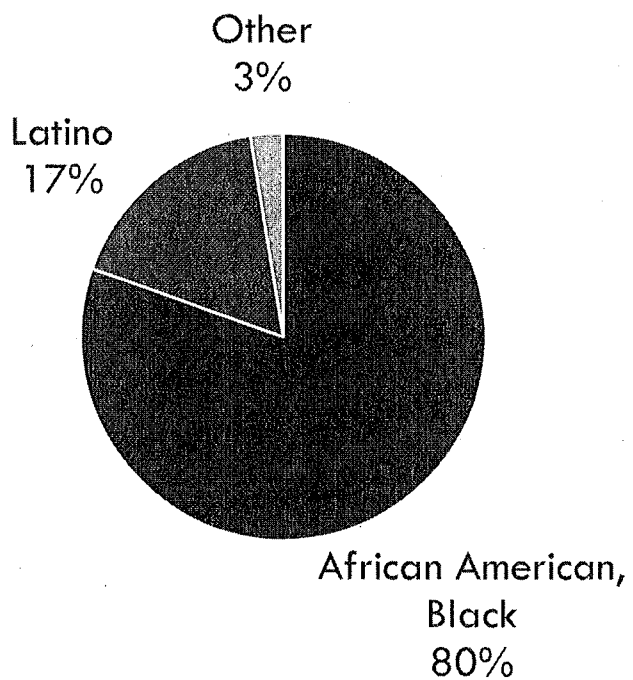
Clients included in this analysis



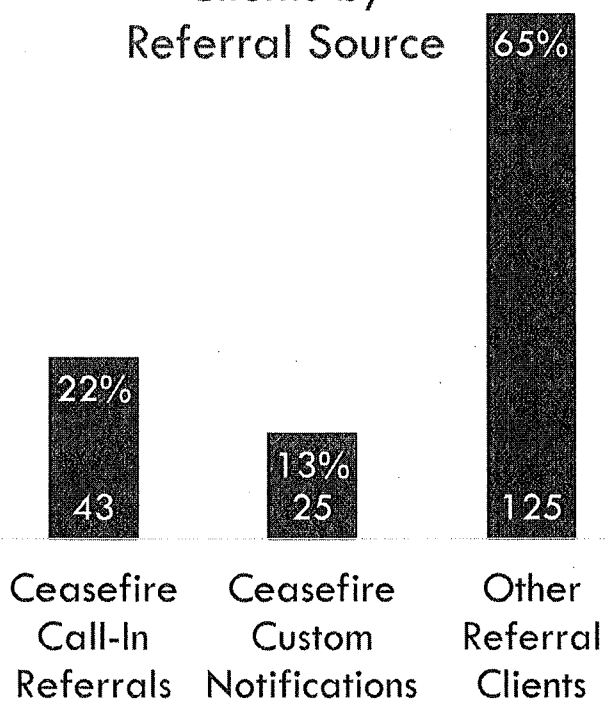
Attachment B



Demographics



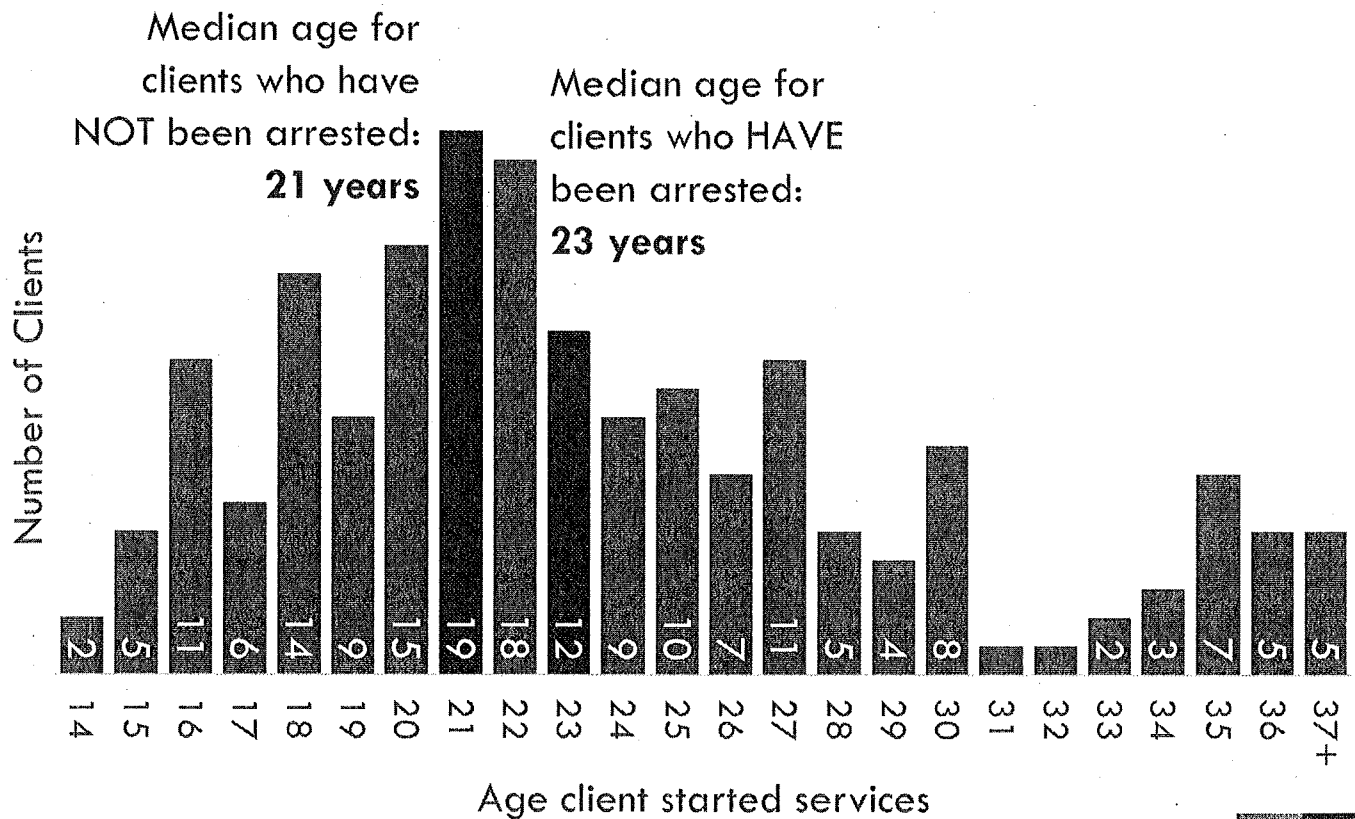
Clients by Referral Source



Attachment B



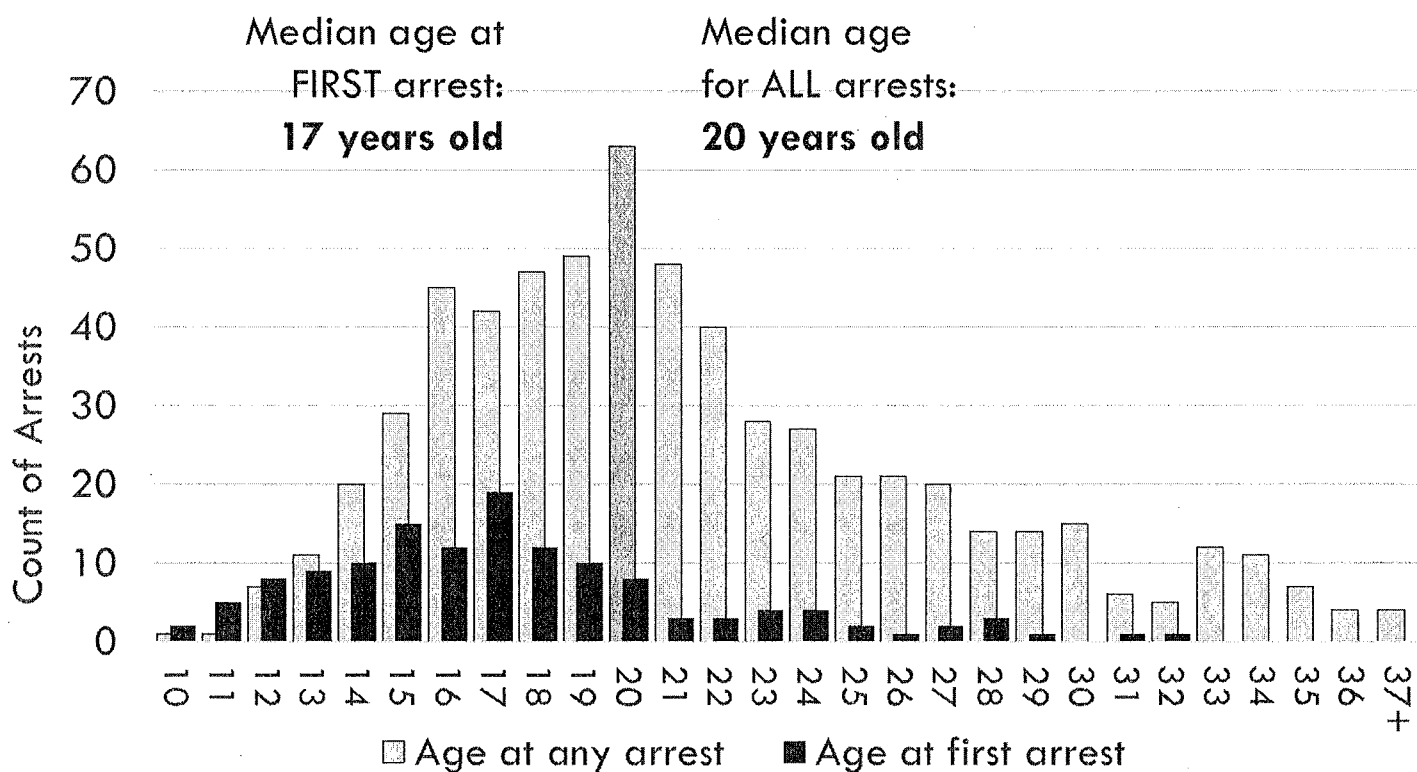
Age clients began services



Attachment B

R D A

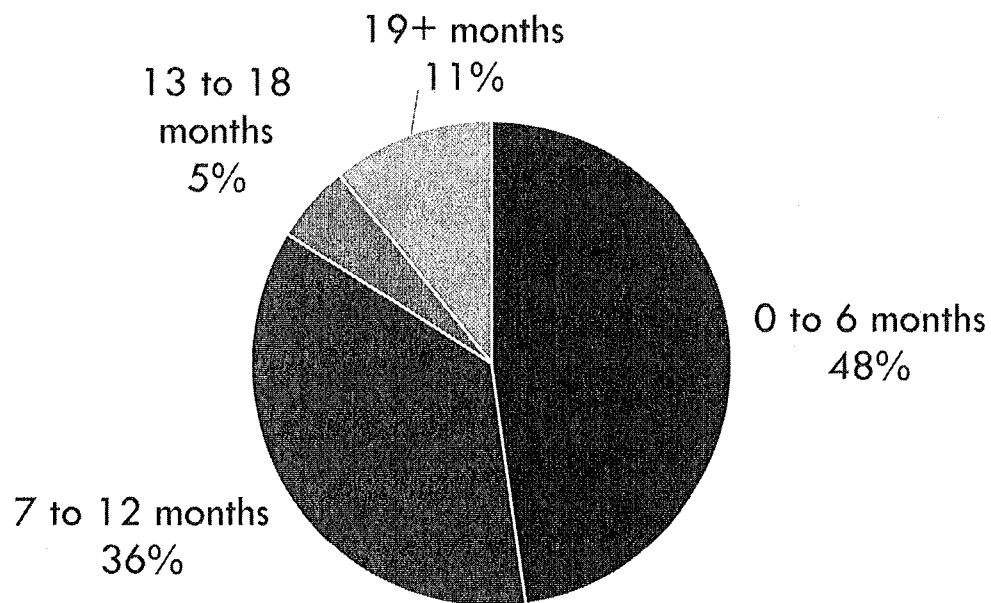
Age at arrest



Attachment B



Length of case management services



Attachment B



Follow-Up Client Milestones

Provider survey for clients

Attachment B

RDA

Educational Milestones

- 28 (24%) clients were enrolled in school in 2016

- 18 in HS/GED



- 10 in college courses



- 7 (6%) clients earned a high school diploma or GED in 2016



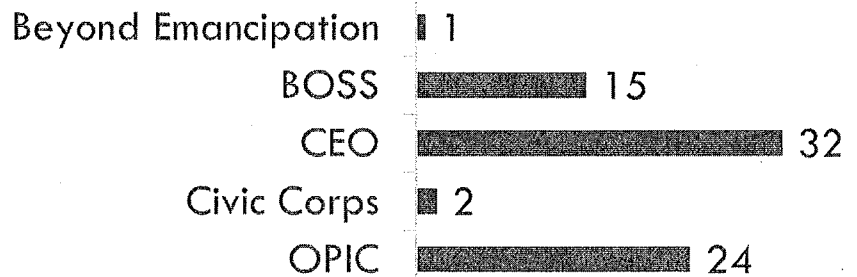
- 50 (42%) already had one

Employment Training

- 64 (54%) attended at least one of the following subsidized training programs

- Clients also attended:

- Mandela Project
- Homies 4 Justice
- OYCO Internship
- Life Coach Personal Connections
- Roots Clinic
- UPS
- YEP



- 25 (21%) clients did not participate in any of the above job training programs and were not employed

Attachment B

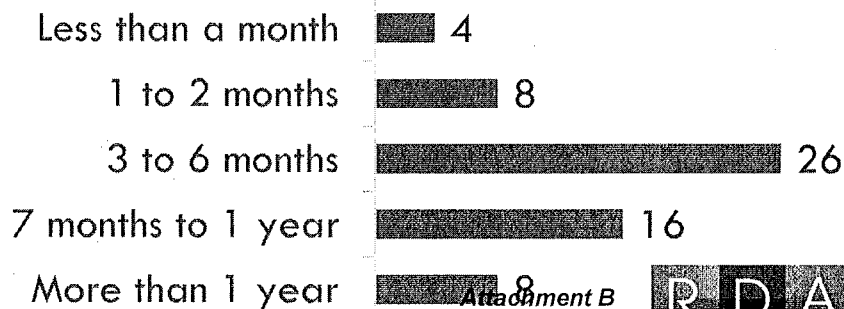
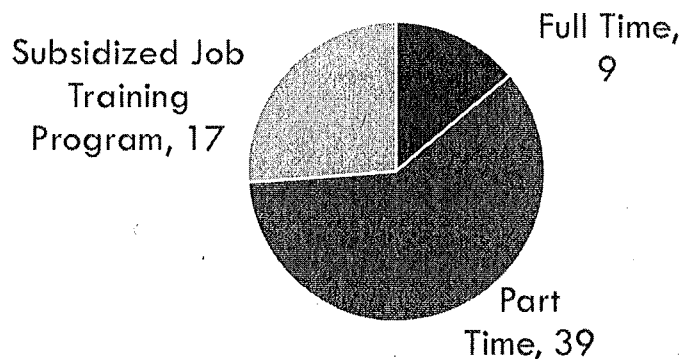


Employment Milestones

65 (55%) clients are **currently employed** or participating in an employment training program

Length of time at this job or program

Employment in 2016

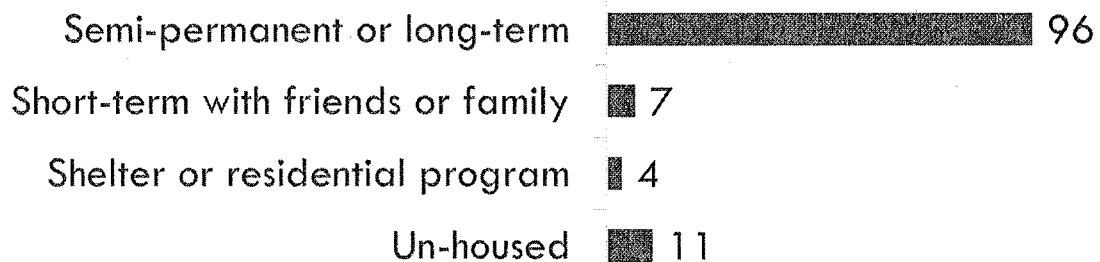


Attachment B

R D A

Housing Status & Healthcare Enrollment

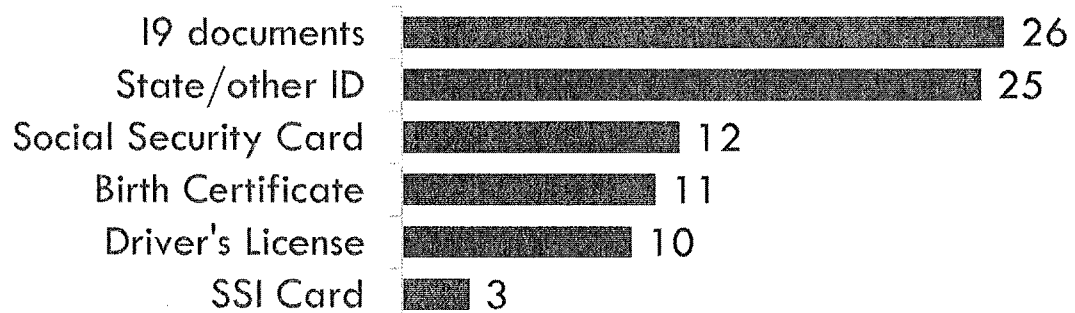
□ Current housing status of clients



- 39 (33%) clients enrolled in health insurance in 2016
 - ▣ 49 (42%) clients were already enrolled in insurance
 - ▣ 31 (26%) clients receive healthcare benefits through their employer

Documentation & Public Benefits

- 58 (49%) clients obtained documents



- Public Benefits:

- 24 (20%) clients received GA
- 8 (7%) clients received CalWorks
- 25 (21%) clients received CalFresh

Legal & Justice Outcomes

Criminal justice system contact

- 37 (31%) were arrested in 2016
- 12 (10%) were convicted of new crimes in 2016
- 78 (66%) are on either Probation or Parole or both
 - 68 (87%) are in compliance

Legal barriers

- 49 (42%) owe restitution
- 26 (22%) have outstanding unpaid tickets or DMV fines

Support & Communication

Avoiding violence through Case Manager support

- 36 (30%) received support from street outreach or a case manager to help resolve a conflict

Anger management, communication, or peer support

- 50 (42%) attended a support group in one of these areas
 - 47 voluntarily
 - 5 mandatorily
 - 3 both voluntarily and mandatorily

Grief, trauma, and mental health support

- 16 (14%) clients received support from a BH professional
- 14 (12%) clients received support from a case manager, religious leader, or mentor

Client Arrest Outcomes

Source: Oakland Police Department

Attachment B

RDA

Arrests before and after services

67% were arrested prior to starting services

- 129 of 193 clients
- “Pre” period is up to nine years
- 129 clients were arrested on average 4.1 times prior to services

28% were arrested after starting services

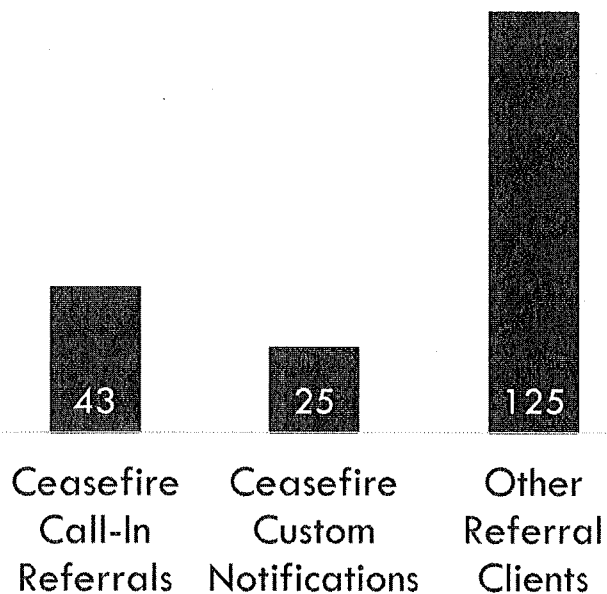
- 55 of 193 clients
- “Post” period is less than one year for 84% of clients
- 55 clients were arrested on average 1.5 times after services

70% have been arrested at some point within the last ten years

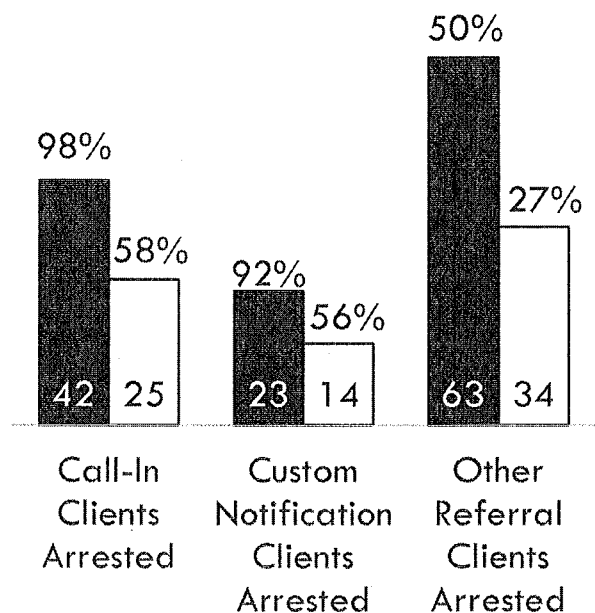
- 136 of 193 clients

Client Arrested by Referral Source

Clients by Referral Source



Percent of Clients Arrested Pre/Post Service Start

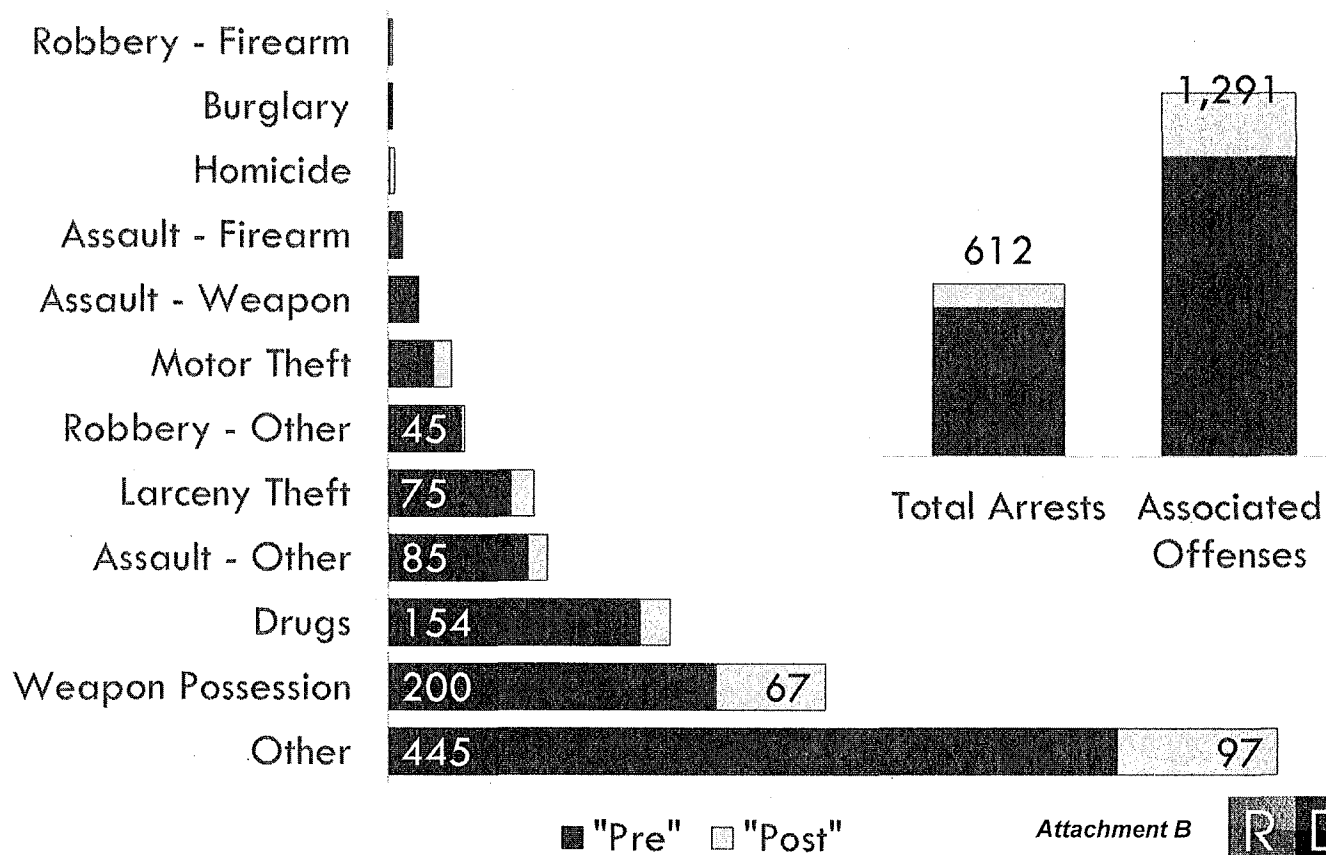


■ "Pre" □ "Post"

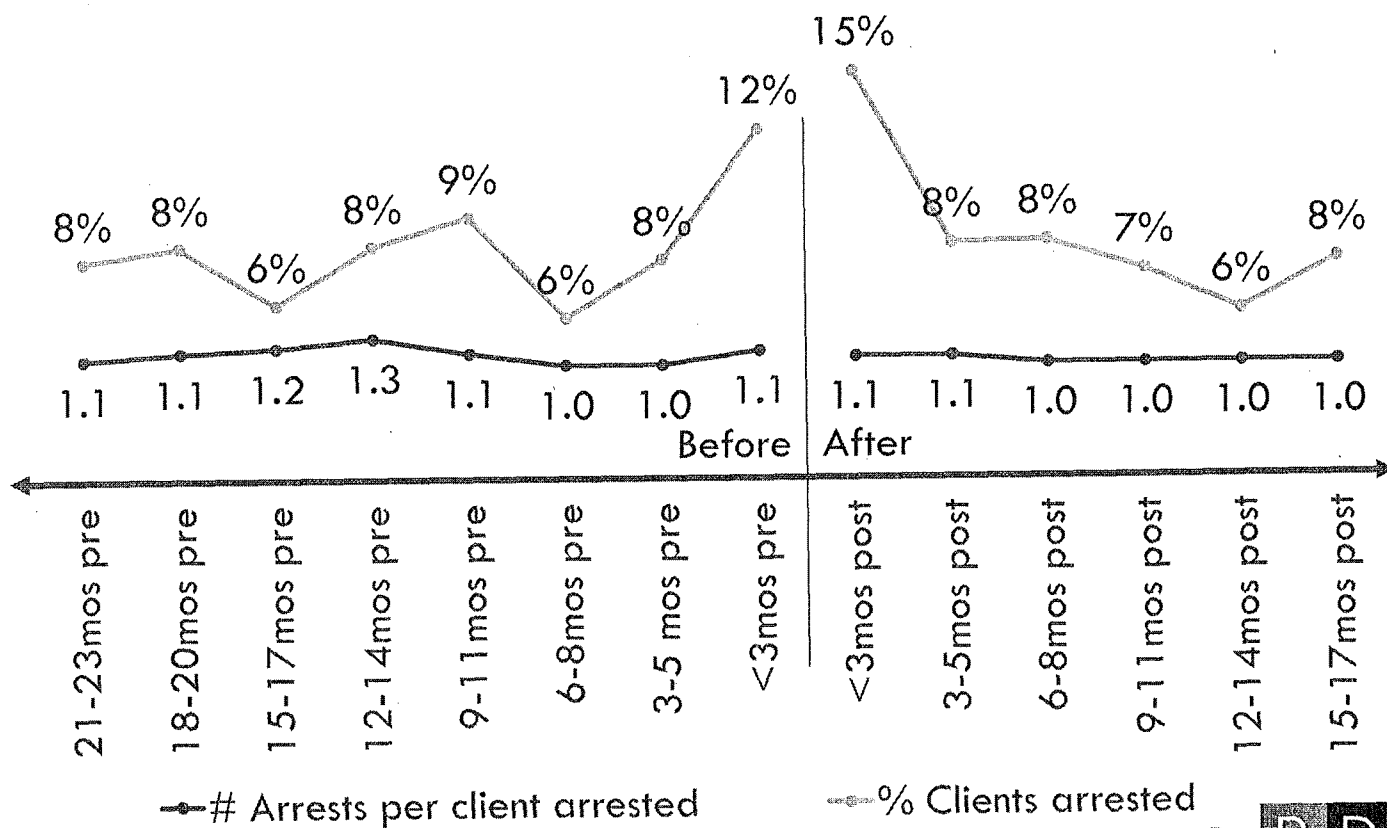
Attachment B

R D A

Offenses clients were arrested for



Proportion of clients arrested before and after starting services



Attachment B

R D A

SUMMARY

R D A

Attachment B

Discussion of findings

Clients achieved many milestones in 2016

- Documentation (49% of all clients)
- Healthcare (56% of uninsured clients)
- Employment (55% of all clients)
- Communication/mentoring (42% of all clients)

Not sufficient time to demonstrate a significant change in arrests before or after services

There is an uptick in arrests during the three months prior to and after a client initiates case management

Ceasefire clients are more likely to be arrested both before/after starting services

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Attachment B

