

Use ATMs in well-lit, populated areas. Do not go to the ATM at night.

Indoor grocery, retail and bank ATMs are the safest.

Scan the area.

If you see a person loitering for no apparent reason, go to another location.

Push Cancel, take your card and leave if you see something strange during your transaction.

Be alert.

After the transaction, you'll have cash in hand making you a target. Leave immediately!

Quickly enter the nearest building or store if you suspect danger.



Learn how to spot common scams, frauds, fake websites and phishing.

Know your seller/buyer.

If you don't, do some research

Do not give or verify personal or financial information about you or anyone else over the phone.

Mail or make your donation directly to a recognized charitable organization.



Keep your doors locked and windows closed when driving. When possible, drive with a companion.

Plan your route before your trip in advance. Travel by freeway or well-lighted, frequently-used surface streets as much as possible.

Leave enough room to see the tires of the vehicle ahead when you stop your vehicle in traffic The extra space allows maneuverability for escape.

If Your Vehicle is "Bumped", don't stop or get out if you suspect the incident was deliberate.

Signal the other driver to follow; then drive to a secure, reasonable location (such as a police station), to exchange information.

If you come face to face with a Carjacker, don't resist the theft.

Your life is worth more than your vehicle.

Do not wait in your car in the driveway of your home.

Take a quick look at your surroundings before you get in or out of your vehicle.

Prior to entering your vehicle, quickly scan the interior to ensure everything is in order.

Have your vehicle keys in hand and be ready to unlock and enter your vehicle promptly. Once inside, lock all doors.

Stay away from your vehicle if you see someone loitering nearby.



Oakland Police Department Victim Services

Crime Prevention



Safety Tips

While there are no guarantees that you won't be a victim of crime, there are things you can do to avoid being an easy target. Here are some tips to help to protect yourself and your family.

> Report any suspicious activity to the Oakland Police Department: (510) 777-3211



Have your keys ready before approaching your door when you arrive at home.

Once you open your door, go inside immediately.

Have strong locks on your doors that close easily and lock securely.

Keep doors and windows locked at all times *Even when leaving home for just a few minutes.*

Keep the exterior of your home well lit. Leave your porch light on all night.

Wrapped gifts should not be visible through the windows or doors.

Install an alarm and/or video surveillance system. *Consider installing a doorbell camera or have a camera pointed to the front door.*

Tear down boxes and packaging from gifts or new purchases.

Make sure boxes fit in recycle bins and are not visible from the street.

Do not advertise your vacation plans on any social media platform.

Call or text 911 immediately If someone tries to break into your home.

If possible, leave the building. If not, barricade yourself inside of a room.

Ensure your house numbers are visible from the street so emergency vehicles can easily find your home.



Track deliveries online or through email notifications to confirm if delivery as occurred.

Ask a family member or neighbor to pick up the packages as soon as they are delivered.

Have packages delivered to an authorized pick-up location.



Safety on Public Transportation

Keep your purses, bags and valuables close to your person.

Avoid walking alone at night near stations. Try to walk with others from the station to your car.

Avoid making cell phone calls while on BART or bus.

If you must make a call, sit near the driver.

Be watchful of people following you after you exit the bus, BART or train.



Be alert. Continually monitor your surroundings.

Walk with confidence in well-lit open areas.

Walk with your keys in your hand until you reach your destination.

Avoid walking at night and alone. *Walk in pairs or groups if possible.*

Avoid carrying large amounts of cash.

Be aware of who is around you.

If someone behaves suspiciously, avoid that person. Go inside a business or other public place with a crowd.

If you must make a call, go to a safe space, make your call, then conceal your phone.

Avoid carrying oversized purses and bags.

Carry only what you need. Keep your hands as free as possible.

Keep your valuables close to you. Do not display them openly.

Keep shopping bags nearby Don't leave bags unattended.

Avoid distractions such as wearing earbuds and talking on your cell phone

If you believe you are being followed, stay calm and continue walking.

Cross the street, change your pace, and seek a safe place.

If anyone in a vehicle or on foot stops to speak to you, keep a safe distance.