\*If you are experiencing pay reduction or unemployment due to the COVID-19 pandemic, PG&E is providing financial assistance resources: <https://www.pge.com/en_US/about-pge/company-information/protective-protocols/covid19-protections.page>

## **Energy Bill Reduction Programs**

* **PG&E’s Relief for Energy Assistance through Community Help (REACH) Program**
  + Receive a one-time energy credit for up to $300. This program helps you pay for energy when a sudden hardship occurs. PG&E sponsors REACH and The Salvation Army runs the program from 170 offices in northern and central California.
  + Visit: www.pge.com/en\_US/residential/save-energy-money/help-paying-your-bill/one-time-assistance/reach/reach.page
* **CARE Program – Reduce Your Energy Bill (PG&E and EBCE customers)**
  + A monthly discount of 20% or more on gas and electricity. Participants qualify through income guidelines or if enrolled in certain public assistance programs.
  + CARE Program Guidelines: www.pge.com/en\_US/residential/save-energy-money/help-paying-your-bill/longer-term-assistance/care/program-guidelines.page
* **FERA Program – Family Electric Rate Assistance Program (PG&E and EBCE customers)**
  + A monthly discount of 18% on electricity only. Must be a household with three or more people. Participants qualify through income guidelines.
  + FERA Program Guidelines: www.pge.com/en\_US/residential/save-energy-money/help-paying-your-bill/longer-term-assistance/fera/program-guidelines.page
* **East Bay Community Energy’s Bright Choice Services** 
  + An annual discount of 1.5% on electricity generation rates compared to PG&E’s standard rates. Must live within EBCE territory. Customers continue to qualify for PG&E’s CARE and FERA programs.
  + EBCE Residential Rates: [www.ebce.org/residents/](http://www.ebce.org/residents/)
* **Spectrum’s Low-income Home Energy Assistance Program (HEAP)** 
  + HEAP is a federally-funded program to help low-income households pay their energy bills.  Federal HEAP funds are for households with low incomes and high energy costs, prioritizing households with elderly, disabled persons and/or children under six years old. Low income households may also be eligible to receive free energy efficiency measures, such as attic insulation, door weather stripping, or faucet aerators, minor home repairs such as door or glass replacement, and other measures such as low-energy lighting, efficient refrigerators, and ceiling fans.
  + To determine eligibility or apply, call 510-883-0921 or visit: www.oaklandca.gov/services/energy-assistance or www.spectrumcs.org/energy-services/heap

## **Energy Bill Payment Support**

* **PG&E’s Budget Billing** 
  + Average out your energy costs for more manageable monthly payments. PG&E averages your annual energy costs over the last 12 months to determine a monthly payment amount. They then adjust your monthly amount every 4 months if your actual energy usage changes significantly. This amount may go up or down. If your energy usage changes significantly from season to season, this programs helps so that you won’t see big spikes on your bills. Visit: www.pge.com/en\_US/residential/save-energy-money/help-paying-your-bill/longer-term-assistance/budget-billing/budget-billing.page

## **Energy Efficiency Upgrades and Retrofit Programs**

* **GRID Alternatives: Single-family Affordable Solar Homes (SASH) Program**
  + GRID reduces household electricity costs by up to 80% by providing no-cost solar systems to homeowners that qualify as low income. Each installation is also an opportunity for community members and job trainees to get hands-on experience with solar power.
  + www.gridalternatives.org/what-we-do/program-administration/sash
* **Property Assessed Clean Energy (PACE) Financing** 
  + Oakland homeowners and commercial property owners can access financing for a variety of clean energy projects on their properties, including energy efficiency, water efficiency, renewable energy, electric vehicle chargers, and more. As a property owner, you can choose a contractor; install a custom, eligible clean energy project; and finance the project on your property taxes at low cost.
  + www2.oaklandnet.com/Government/o/%20PWA/o/FE/s/SO/OAK054801
* **Rising Sun Center for Opportunity: Free Green House Calls** 
  + Free Green House Calls by trained, local youth Energy Specialists who will install equipment to help you save energy, water, and money, and give you personalized recommendations for even more savings. [www.risingsunopp.org/programs/ghc/](http://www.risingsunopp.org/programs/ghc/)
* **OhmConnect**
  + Free application that pays residents to reduce energy usage during high demand time periods. [www.ohmconnect.com](http://www.ohmconnect.com)
* **Home Energy Score**
  + $200 rebate for a professional assessment of your home (some assessors will provide the service for the price of the rebate). Visit [www.homescoreca.org](http://www.homescoreca.org) for more information.
* **Energy Savings Assistance Program (PG&E and EBCE customers)**
  + Energy-saving measures through the Energy Savings Assistance Program can include replacing your refrigerator, repairing or replacing your furnace or water heater and installing insulation, weatherproofing, energy-efficient light bulbs, caulking, low-flow showerheads and more.
  + www.pge.com/en\_US/residential/save-energy-money/help-paying-your-bill/energy-reduction-and-weatherization/energy-savings-assistance-program/energy-savings-assistance-program.page
* **California Low Income Weatherization Program (LIWP)**
  + Funded by the California Department of Community Services and Development, supports property owners and residents to lower utility costs, save energy and reduce greenhouse gas emissions in large multifamily properties. The program offers financial incentives, free property assessments, work scope development, contractor procurement, construction management assistance, and quality control. LIWP incentives can cover a significant portion of energy efficiency and solar installation costs.
  + www.treasurer.ca.gov/ctcac/weatherization.pdf
* **Bay Area Regional Energy Network’s free Home Energy Advisor**
  + A Home Energy Advisor is a certified energy efficiency professional who can guide you through each phase of your home improvement journey, all at no cost to you. Their services include:
    - Reviewing your energy efficiency options
    - Helping you find qualified participating contractors
    - Working with you to navigate project installation and financing options
    - Tracking your projects to help maximize your rebates
  + To get started, call (866) 878-6008 or fill out the form here: www.bayareaenergyupgrade.org/?utm\_source=EUC-HEE&utm\_medium=Website